

Freight Services

WHAT ARE FREIGHT SERVICES?

As the official Service Contractor, EXPO CCI is exclusive service provider for freight services. Material Handling is the unloading of your materials, up to 30 days of advance storage at the advance warehouse address, delivery to your plinth, handling of empty containers to and from storage, and removal of your materials from your plinth for reloading onto your outbound carrier. There are two options for shipping your advance freight - either to the advance warehouse or directly to the show site. It should not be confused with Shipping which is the cost to transport your exhibit material to and from the convention or event.

HOW DO I SHIP TO THE ADVANCE WAREHOUSE?

- We will begin to accept freight 30 days prior to show move-in.
- To ensure timely arrival of your materials at show site, freight should arrive by the deadline date noted on the Quick Facts. Freight will be accepted after the deadline date, however additional charges will apply.
- The warehouse will receive shipments Monday through Friday, except holidays. Refer to the Quick Facts for warehouse hours. No appointment is necessary.
- The warehouse will accept crates, cartons, skids, trunks/cases and carpets/pads. Loose or pad-wrapped material must be sent directly to show site.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight. **Certified weight tickets must accompany all shipments.**
- Shipments received without receipts or freight bills, such as Federal Express and UPS, will be delivered to the plinth without guarantee of piece count or condition.
- Warehouse freight is typically delivered to the plinth prior to exhibitor set up.

HOW DO I SHIP DIRECT TO SHOW SITE?

- Freight will be accepted only during exhibitor move-in.
- Please refer to the Quick Facts for the specific exhibitor move-in dates and times.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight. **Certified weight tickets must accompany all shipments.**
- Shipments received without receipts or freight bills, such as Federal Express and UPS, will be delivered to the plinth without guarantee of piece count or condition.

WHAT ABOUT PREPAID OR COLLECT SHIPPING CHARGES?

- Collect shipments will be refused or returned to the delivery carrier.
- To ensure that your freight does not arrive Collect, mark your bill of lading "Prepaid."
- "Prepaid" designates that the transportation charges will be paid by the exhibitor or a third party.

HOW SHOULD I LABEL MY FREIGHT?

- The label should contain the exhibiting company name, plinth number and the name of the event.
- The specific shipping address for either the warehouse or show site can be found on the Quick Facts.

Freight Services

HOW DO I ESTIMATE MY MATERIAL HANDLING CHARGES?

Charges will be based on the weight of your shipment. Each shipment received is billed individually. All shipments are subject to reweigh.

- Locate the rate that applies to your shipment(s) on the Material Handling Form then multiply the rate by the weight of your shipment in pounds.
- The above services, whether used completely or in part, are offered as a package and the charges will be based on the total inbound weight of the shipment.

WHAT HAPPENS TO MY EMPTY CONTAINERS DURING THE SHOW?

- Pick up “Empty Labels” at EXPO CCI on-site Service Center.
- Once your container is completely empty, fill out and place a label on each container. Our team will pick up labeled empty containers periodically to be placed in non-accessible storage during the event.
- At the close of the event, empty containers are returned to plinths in random order. Depending on the size of the event, this process may take several hours.

ARE MY MATERIALS PROTECTED AFTER THEY ARE DELIVERED TO THE SHOW OR BEFORE THEY ARE PICKED-UP AFTER THE SHOW?

Refer to EXPO CCI Terms & Conditions for additional representation and warranties on your property in the segments shown below.

Consistent with trade show industry practices, there may be a period between the delivery of your shipment(s) to your plinth and your arrival. This is also true at the end of the show during the move-out or outbound phase of the show – the time between your departure and the actual pick-up of your materials. During these times, your materials will be left unattended. We recommend you arrange for a representative to stay with your materials or that you hire security services to safeguard your materials.

DO I NEED INSURANCE?

- Be sure your materials are insured from the time they leave your location until they are returned after the show. It is suggested that exhibitors arrange all-risk coverage. This can be done by riders to your existing policies.
- All materials handled by EXPO CCI are subject to the Terms and Conditions, which can be found in the exhibitor service manual or online.

Freight Services

HOW DO I SHIP MY MATERIALS AFTER THE CLOSE OF THE SHOW?

A completed Material Handling Agreement (MHA) **is required for each shipment being shipped out from the show.**

All pieces must be labeled individually.

- Save time by completing the Outbound Material Handling Agreement form online and in advance or, you may contact EXPO CCI once on-site for assistance with shipping documents.
- Once received, we will create your Material Handling Agreement and shipping labels if requested. If the shipping information is provided in advance, the Material Handling Agreement will be delivered to your plinth on-site. Otherwise, the Material Handling Agreement and labels will be available for pick-up.
- After materials are packed, labeled, and ready to be shipped, the completed Material Handling Agreement must be submitted. **A minimum additional charge of one ½ hour TEG supervised labor fee will apply for any shipment left on the floor without a completed Material Handling Agreement submitted to EXPO CCI and done so before the exhibitor move out deadline.**
- Schedule pick-up with your designated carrier. This must be done by the exhibitor or their representative and can be done at any point prior to the carrier check-in deadline noted on the Quick Facts.
- Please refer to the Quick Facts & Show information for specific dates, times and address for pick up. **In the event your selected carrier fails to show by the final move-out day, your shipment will either be rerouted on EXPO CCI's carrier choice.** For your convenience, approved show carriers will be on-site to assist you with arranging outbound transportation if arrangements were not made in advance.

WHERE DO I GET A FORKLIFT?

- Forklift service to install or dismantle your plinth after materials are delivered may be ordered in advance or onsite. We recommend that you order in advance to avoid additional charges at show site. You may also contact us by email. Refer to the Forklift and Labor Form for available equipment.
- Orders for equipment and labor will be dispatched once a company representative signs the labor order.
- Start time is guaranteed only when equipment is requested for the start of the working day.

OTHER AVAILABLE FREIGHT SERVICES (may not be available in all locations)

- For fast easy ordering go to <https://expocci.boomerecommerce.com/> You may also contact us by email.
- Cranes (Only available by advance request prior to exhibitor move-in)
- Accessible storage on-site
- Security storage at show-site
- Short-term and long-term warehouse storage
- Local pick-up and delivery

Material Handling Rates

As the official Service Contractor, Expo CCI is exclusive service provider for freight services. **Material Handling** is the unloading of your materials, up to 30 days of advance storage at the advance warehouse address, delivery to your plinth, handling of empty containers to and from storage, and removal of your materials from your plinth for reloading onto your outbound carrier. There are two options for shipping your advance freight - either to the advance warehouse or directly to the show-site. It should not be confused with Shipping which is the cost to transport your exhibit material to and from the convention or event. **It is not necessary to return this form to receive Material Handling services. Material Handling charges will be automatically applied to your account upon receipt of each shipment.**

RATES

Material Handling ***** **\$1.38 /Pound**

Shipments left on the show floor without a MHA will be rerouted at exhibitor’s expense.
A minimum additional charge of one ½ hour TEG supervised labor fee will apply for any shipment left on the floor without a completed All freight must be labeled and a Bill of Lading filled out and returned to the Expo Service Desk before leaving your booth.

- Plus Tax: 7%

VERY IMPORTANT Shipping Information

Advance Shipment Address:	Direct Shipment Address:
Exhibiting Company Name / Plinth# CSI Design Expo Americas, Cruise Xperience Innovation Summit and Hotel & Resort Design South Expo Convention Contractors. 15959 NW 15th Avenue Miami, FL 33169	Exhibiting Company Name / Plinth# Design Expo Americas, Cruise Xperience Innovation Summit and Hotel & Resort Design South Expo Convention Contractors c/o Miami Beach Convention Center Halls A-B 1901 Convention Center Dr Miami Beach, FL 33139
Deadline Date is: May 22, 2025 <small>Shipments received after this date will incur an additional 25% late handling fee.</small>	Will not be accepted prior to: June 1, 2025

- Avoid delays and wait time on-site and ship to the advance warehouse
- Warehouse receiving begins April 30, 2025
- Warehouse Hours: Monday - Friday, 8:30am- 3:30pm
- Please note that EXPO CCI Warehouse does not accept uncrated freight such as loose, pad-wrapped materials and/or unskidded machinery equipment, OD or Collect shipments, hazardous materials, freight requiring refrigeration or frozen storage, a single piece of freight weighing more than 5000 pounds or a single piece of freight larger than 108”H x 93” W in dimension.

Driver Check-In Requirements

Inbound Driver Check-in Requirements

A CERTIFIED SCALE TICKET IS REQUIRED FOR EACH SHIPMENT

All Drivers must provide the following details on their Bills Of Lading (BOL):

1. Plinth Number
2. Exhibiting Company's Name
3. Shipper's Name
4. Piece Count Summary
5. Actual Heavy & Light Weight Certified Scale Tickets. The trailer number MUST match on the Heavy & Light Weight Scale Tickets.
6. Net, Gross and Tare Weight

Piece count summaries must be broken down into the following categories:

1. Crates (Wooden Boxes)
2. Cartons (Cardboard Boxes)
3. Carpets (Rugs and Pads)
4. Skids (Pallets)
5. Bundles
6. Machines
7. Miscellaneous (Loose or Unpacked Items)

ALL BILLS OF LADING MUST CONTAIN THIS INFORMATION BEFORE THEY CAN BE ACCEPTED FOR DRIVER CHECK-IN

Drivers that are unable to provide any of the requested information must contact their dispatch to get the necessary information to be checked in for unloading.

Outbound Driver Check-in Requirements

All Drivers must present the following information to pick up freight from a show:

1. Plinth Number
 2. Exhibiting Company's Name
 3. Shipment Destination (City and State)
 4. Carrier's (or Broker's) Name
 5. Location or area the vehicle is parked
 6. Driver's Cell Phone Number
- There may be a wait time before the freight is ready to be picked up.
 - Please wait in the Marshalling Yard or other designated area until you are dispatched for loading by the Freight Clerk.

DRIVERS THAT ARE UNABLE TO PROVIDE ANY OF THE REQUIRED INFORMATION FOR CHECK-IN MUST CONTACT THEIR DISPATCH FOR ASSISTANCE.

Agreement

EACH EXHIBITOR MUST COMPLETE A MATERIAL HANDLING AGREEMENT IF FREIGHT IS BEING SHIPPED OUT AT THE CLOSE OF THE SHOW.

Request a pre-printed Material Handling Agreement and shipping labels for your outbound shipment online at (<https://expocci.boomerecommerce.com/>). Forms and labels will be delivered to your plinth at show site.

- A separate material handling agreement is required for each outbound shipment.
- Please review the Material Handling Information, Material Handling Rates and Terms and Conditions forms.
- Return completed Material Handling Agreements to Expo CCI Do not leave them in your Plinth!

Exhibiting Company:

Plinth #:

Contact name:

Cell #:

Date:

Ship to:

Company name:

Attention:

Address:

City, State, Zip:

Phone:

Carrier:

ABF Freight

Airways Freight

Standard (LTL)

Time Critical

Next Day

2nd Day

Deferred

Other Carriers:

Other Ground Carrier:

Other International:

Next Day

2nd Day

Deferred

Payment Terms:

Transportation charges guaranteed by Exhibiting Company.

Please complete to indicate otherwise:

Company name:

Attention:

Address:

City, State, Zip:

Phone:

Labels:

Number of Shipping Labels Required:

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.

Labels

	
Warehouse Shipments/PLINTH MATERIAL	
To: Plinth #: TO: Expo Convention Contractors 15959 NW 15th Ave Miami, FL 33169 FOR: Design Expo Americas, Cruise Xperience Innovation Summit and Hotel & Resort Design South Receiving Hours: M - F 8:30 am - 3:30 pm	
WILL NOT BE ACCEPTED PRIOR TO	
April 30, 2025	
Carrier:	
# pieces:	
Materials arriving at the warehouse after May 22, 2025 will be subject to a surcharge.	

	
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